



Service	Description	Discount
Unified Communications as a Service (UCaaS) (Includes ACO)		
US & Canada: RingEX and ACO	Message, Video and Phone - Discount does not apply to Education SKUs	50%
SMS Bundles		
		10%
RingCentral Devices		
		20%
US Toll-Free		
		10%
Contact Center as a Service (CCaaS)		
Contact Center Core bundles	Standard, Essentials, Premium, Ultimate and Unlimited	10%
Add-on Agent Licenses	Outbound dialer, integrated CRM agents	10%
Other Add-Ons	Bots, SMS infrastructure	5%
RingCX (CCaaS)		
		10%
Professional Services		
Implementation	Pre-packaged installation, configuration, training, and support	20%
POTS Replacement	POTS speciality line, ATA, program management, testing, staging	15%
Service Fees		
	e911, CRF, FUSF, telcom tax, State USF tax Note FUSF Varies as determined by the FCC each quarter	Non Discountable
Shipping		
	Flat-rate shipping per phone \$5.00	5%
International		
	International Bundles & Global MVP	Non Discountable
Other		
		5%

Please Note:

Discounts are set at ceiling pricing.
Depending on the size and uniqueness of the opportunity a custom pricing review may be required, for any additional discounts.
Depending on the services ordered, more than one of the Discount Categories above may apply.